

POPS Vignette Template

Site Name

Northwick Park Hospital, London North West University Hospitals NHS Trust

POPS Core Components/Principles

Facilitate proactive liaison with other teams.

Our Challenge

The Northwick Park team have focused on the orthogeriatric pathway and timely ward transfers to an appropriate setting/elderly care. Specifically, due to limited capacity early in the programme, the LNWH POPS team decided to concentrate efforts on the Trauma & Orthopaedic (T&O) pathway

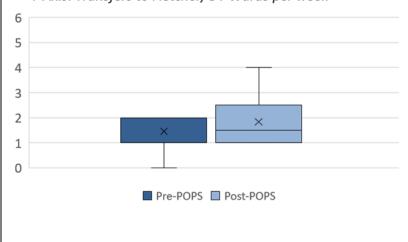
What we did (the process)

Since starting the POPS Programme the major change in practice has been to initiate a twice weekly Care of the Elderly Medicine Consultant-led Board Round.

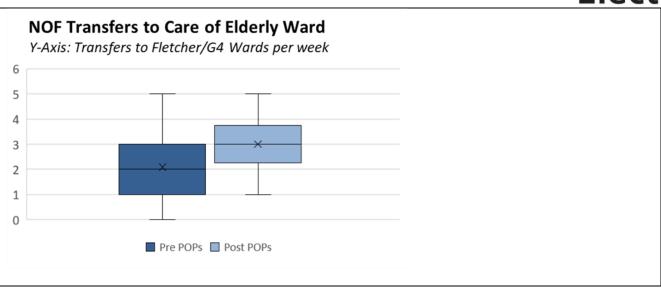
The change in process can be seen in the increase in the median number of T&O transfers to Core of the Elderly wards for both Neck of Femur (NOF) and Non-Neck of Femur Patients (Non-NOF) --see box plots below.

Non-NOF Transfers to Care of Elderly Ward

Y-Axis: Transfers to Fletcher/G4 Wards per week



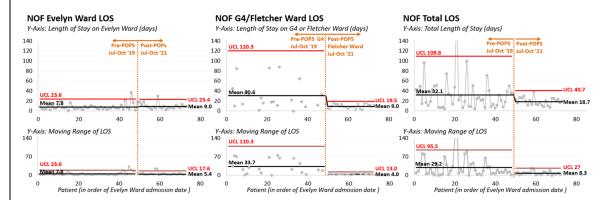






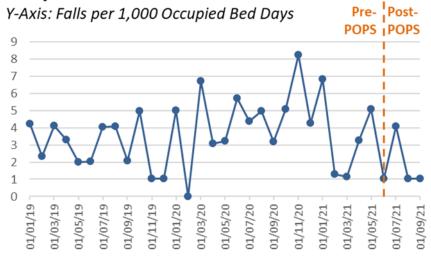
What we achieved (the outcomes / data)

• Length of stay: Reductions in length of stay on the Care of the Elderly wards, see graphs below:



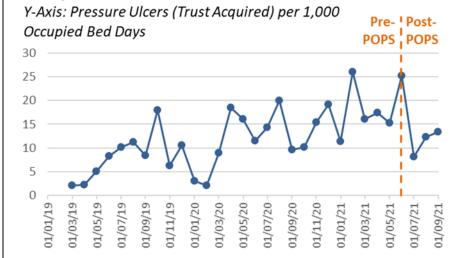
• Reductions in pressure sores and falls: The team-supported by great analytical support from their improvement analyst-has generated powerful baseline data, demonstrating the impact for patients in terms of reductions in pressure sores and falls.







Evelyn Ward Pressure Ulcers



• **Culture of improvement:** Their analyst reflected that there has been a wider impact beyond the scope of this project, towards a 'culture of curiosity' around data more generally within the Trust. The care of the elderly service has started to engage with local data sources (e.g. TARN data) to identify further opportunities to improve the care of the elderly emergency pathway.

Previously, many frail older people treated at the site had no contact with a geriatrician at all and that the work of the POPS team has generated real momentum.

Key System contacts

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