

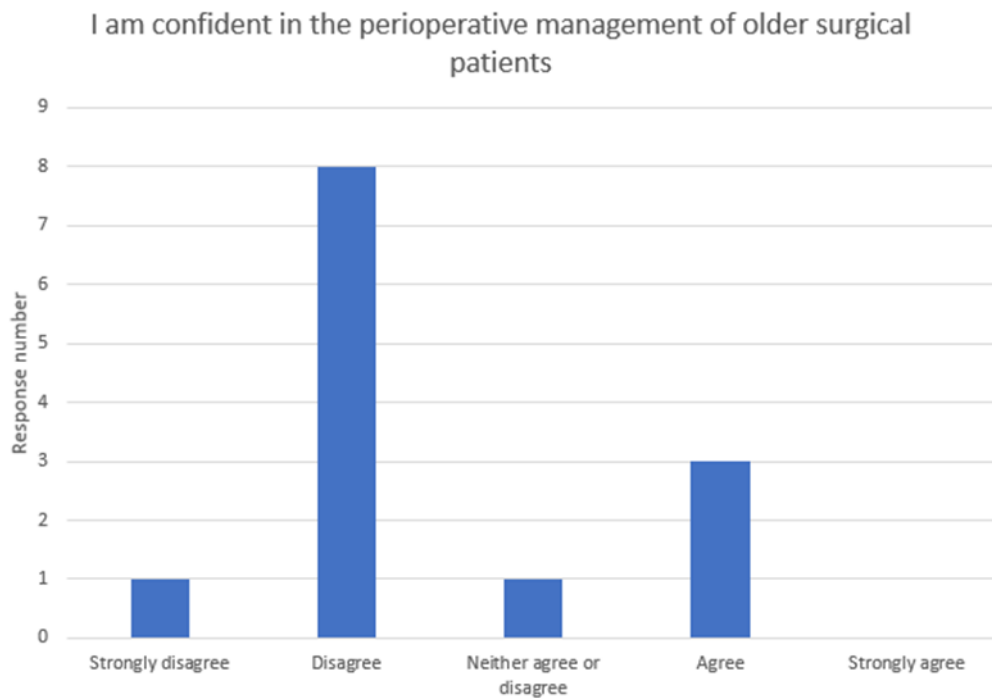
POPS Vignette Template

<p>Site Name</p> <p>Dartford & Gravesham NHS Trust</p>
<p>POPS Core Components/Principles</p> <p>Developing an existing CGA and MDT approach</p>
<p>Our Challenge</p> <p>Creating a sustainable POPS service, with the aim to improve consistency of delivery (52 weeks per year) and extending to include Urology patients.</p>
<p>What we did (the process)</p> <ul style="list-style-type: none"> • Establish a project team to be the focal point for the POPS project; • Developed a driver diagram and associated action plan; • Used the national Frailty Opportunity Identifier tool and undertook some initial work to develop measures including SPC charts, readmissions and comparative profiles between general surgery and urology • Developed a workforce development plan; • Identified training needs; • Undertook staff survey looking at confidence levels in managing older surgical patients.
<p>What we achieved (the outcomes / data)</p> <p>Demonstration of the impact of POPS service on readmissions (see chart below)</p> <div data-bbox="177 1447 738 1908" style="background-color: #4a7ebb; color: white; padding: 10px;"> <p>Frailty Opportunity Identifier</p> <p>Readmission rate</p> <p>Medicine 36%</p> <p>Urology 37%</p> <p>General surgery 22% (POPS)</p> </div>

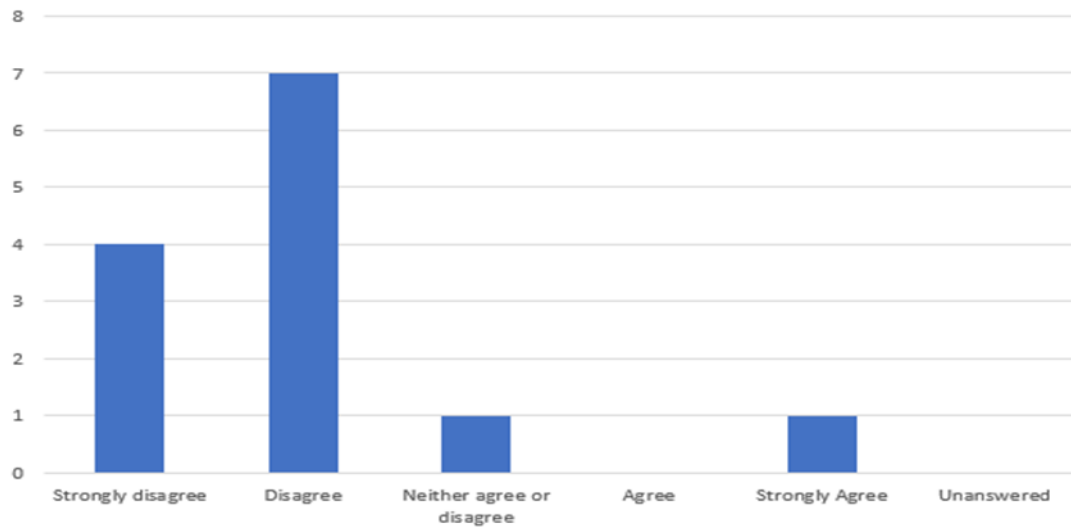
Workforce and education

Progress was made around workforce development including at CNS level, instituting an apprenticeship model of CNS development, identifying educational needs, restructuring appraisal processes, and looking at wider regional experience and networking. A similar development programme has started for middle grade medical staff and surgical trainees.

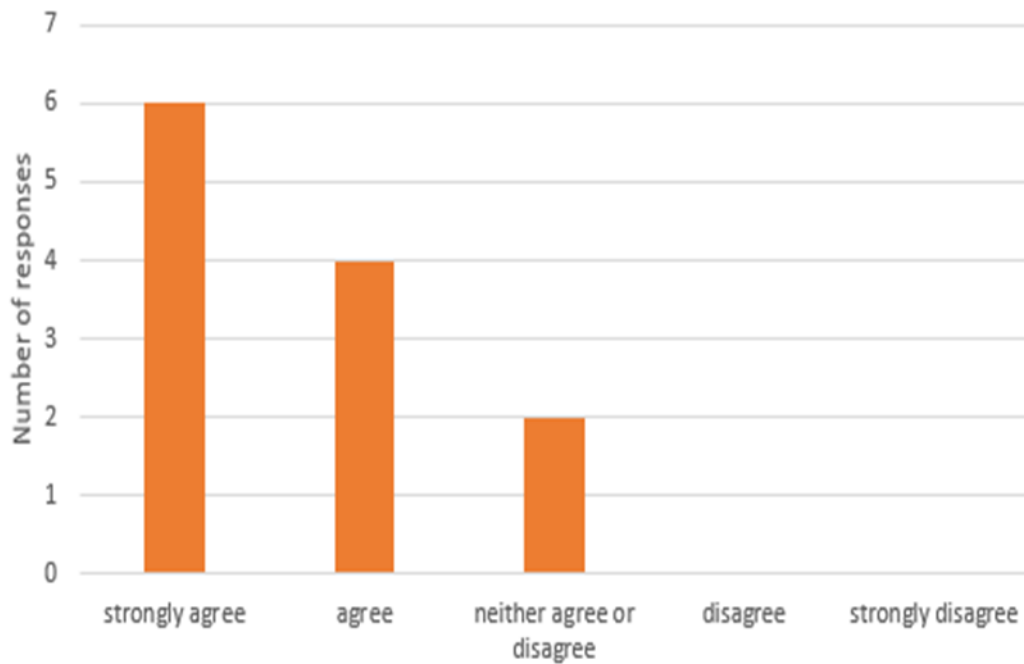
Results from staff confidence survey (see graphs below)



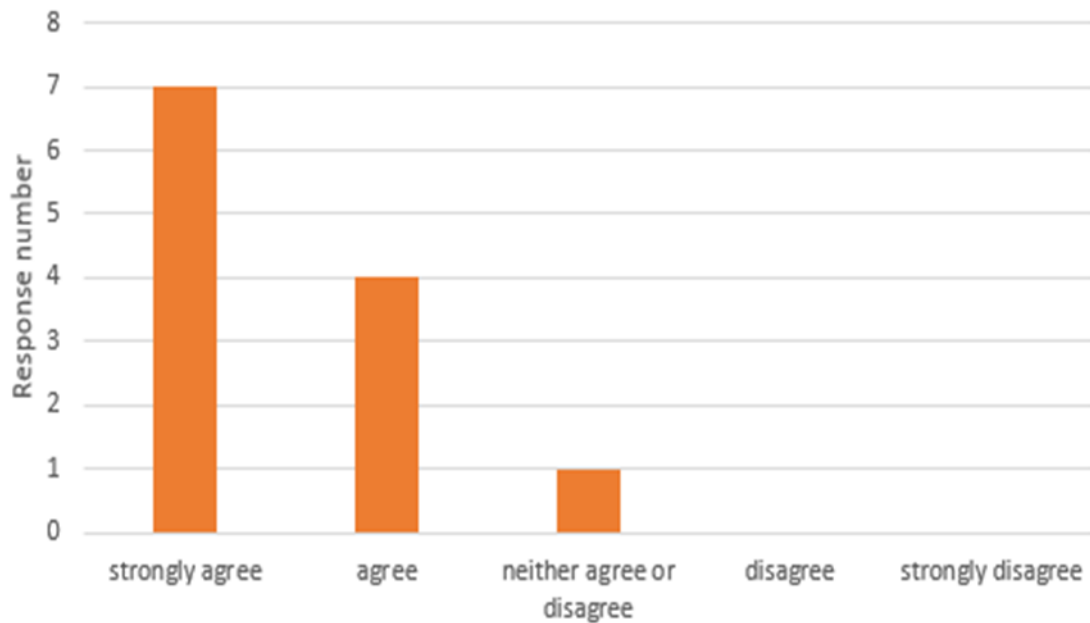
I rarely need medical advice when managing older surgical patients.



I think the involvement of geriatricians would improve the care of older urology patients



Ward Multidisciplinary meetings to discuss complex frail older urology patients would assist with discharge planning



Testimonials from wide range of staff groups and patients

Staff quotes from staff survey:

“We need a POPS scheme in Urology”

“I am already impressed with service and support the POPS give to surgical patients on our ward”

“POPS would be invaluable in both the elective and emergency management of frail patients in urology”

Key System contacts

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